

LIMITED WARRANTY

INVO Bioscience, Inc. ("INVO") warrants that its single-use products will be free from material and workmanship defects that are discovered prior to or during the use of said product. Such warranty is valid for one (1) year from date of purchase, or until the expiration date, whichever comes first, and is subject to use as authorized in accordance with INVO specifications.

If INVO determines that a product fails to conform to the INVO warranty applicable to that product, INVO will, as the sole remedy for that failure to conform, replace that product at INVO's discretion, free of charge.

To return a product to INVO, a customer must comply with INVO's Returned Goods Authorization ("RGA") policy, which INVO may change from time to time. A customer will not have any remedy if an INVO product does not conform to the warranty for that product unless that product is returned to INVO in accordance with the RGA policy in effect.

INVO will ship RGA products to be replaced under warranty to the customer that returned such products at INVO's expense "free on board" (FOB) the customer's facility. Under all other circumstances, INVO will ship returned products to the customer who returned those products at the customer's expense FOB INVO's facility.

INVO's warranties, including those in this website, do not cover damage caused by misuse, improper care or storage, improper use of chemicals or cleaning methods, accident, fire, flood, war, acts of God, loss, theft, or servicing by non-authorized personnel or negligent or intentional conduct on the part of the owner or user of the product. Any modifications, tampering, alterations, re-use, unauthorized repair, failure to follow instructions for use or changes to a product will void that product's warranty.

The above warranties are in lieu of, and INVO hereby disclaims, all other warranties, express or implied, written or oral, with respect to INVO products, including the warranties of merchantability and fitness for a particular purpose. No terms, conditions, understandings or agreements that purport to modify the above warranties or that make any additional warranties for any INVO product shall have any legal effect unless made in writing and signed by an authorized INVO corporate officer.

INVO shall not under any circumstances be liable for lost profits, damages from loss of use or lost data, or indirect, special, incidental or consequential damages under its warranties or otherwise for any claim related to INVO products, even if INVO has been advised, knew or should have known of the possibility of such damages. INVO liability with respect to a product covered by a warranty or otherwise shall be limited in all circumstances to the purchase price of that product.